**NICHOLAS PFEFFER  
Email:** [np22i@fsu.edu](mailto:np22i@fsu.edu) | **Phone:** (954) 702-2041 | **Portfolio:** [nickpfeffer.com](https://nickpfeffer.com/)

**EDUCATION**

**Florida State University  
Bachelor of Science in Information Technology***Expected Graduation: Fall 2025*

**TECHNICAL SKILLS**

* **Languages & Frameworks:** Java, Python, JavaScript, Typescript, React.js, Next.js
* **Databases:** MySQL, SQLite, MSSQL Server, MongoDB
* **Operating Systems:** Linux/Unix, Windows, macOS
* **Version Control:** Git CLI, GitHub, Bitbucket

**RELEVANT COURSEWORK:**

* **LIS 4369:** Extensible Enterprise Solutions (Python, R)
* **LIS 4381:** Mobile Web Application Development
* **LIS 4774:** Information Security
* **LIS 4482:** Networks and Telecommunication
* **LIS 4331:** Advanced Mobile Applications Development
* **LIS 3781:** Advanced Database Management
* **LIS 4368:** Advanced Web Applications Development

**PROJECTS**

* **Jira Board Web Application**

Leveraged Next.js, Firebase, and Tailwind.css to create a responsive and synchronous Jira board with support for agile practices and team-oriented solutions, self-hosted on my Ubuntu Server.

* **E-commerce Web Application**Developed a retail CRM with a MySQL backend, Node.js server, and a React.js frontend to build a feature-rich, full-stack e-commerce platform with CRUD functionality.
* **Course Repositories**

Compiled the projects, requirements, and deliverables for several of my development courses with detailed markdown conveying the scope and depth of my curriculum.

**PROFESSIONAL EXPERIENCE**

**Customer Service Associate and Restaurant Expeditor**

*American Social Gastropub – Boca Raton, Florida – 2023*

* Created a welcoming atmosphere for guests, enhancing customer satisfaction and loyalty.
* Trained new team members on operational processes and customer service standards.
* Managed and fulfilled tickets in high-pressure back-of-house scenarios with quick turnarounds.

**Customer Service Associate**

*Lemongrass Asian Bistro – Boca Raton, Florida – 2021-2022*

* Delivered exceptional customer service, addressing guest needs promptly and professionally.
* Managed transactions, ensuring accurate billing and reconciliation of cash/credit payments.
* Worked effectively in a fast-paced environment, maintaining quality and teamwork